

# Examiner Hotspot: Designing BSA Training

## Distance Learning

**Wednesday, July 22, 2009 • 3:00 pm – 4:30 pm Eastern**

It is important to realize that Bank Secrecy Act education is not “one size fits all.” While the BSA exam process requires training and education on anti-money laundering and other aspects of the law, examiners have been asking institutions to tailor the training to the job.

Sometimes lenders feel BSA education does not apply to them, which may be true if every component of the Currency Transaction Report is covered. Instead, develop training with schemes and themes that affect lenders. Although there is a core element that must be included during annual training, certain modules may be added or omitted, depending on the job. This program will help you learn to document and design training for all employees at your credit union and avoid one of today’s examination hotspots.

**HIGHLIGHTS**

- Developing a training matrix for all employees at the credit union
- How to break down the BSA exam manual to job function
- Who needs to be trained on BSA and why?
- Developing programs for tellers, member service representatives, managers, lenders, operations, and boards
- New employees, new board members, and on-going excellence in your anti-money laundering program
- Common mistakes and mishaps with education and front-line staff
- What examiners might ask employees
- Use every training opportunity to put your best BSA foot forward: orientation, on-line training, consultants, etc.
- Incentives, games, and keeping BSA fun and real for participants

**ABOUT THE PRESENTER – Deborah L. Crawford, gettechnical inc.**

Deborah Crawford is president of gettechnical inc, a Baton Rouge-based company. She specializes in the education of financial institution employees and officers in the area of deposit account laws, new account documentation, complex compliance regulations and IRAs. She began her banking career with Hibernia National Bank, and holds both a bachelor’s and master’s degree from Louisiana State University.

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**Sign Us Up!**

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**July 22, 2009**

Credit Union \_\_\_\_\_

Address: \_\_\_\_\_

Contact Person \_\_\_\_\_

Email Address \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

Format Ordered \_\_\_\_\_



**Distance Learning**

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